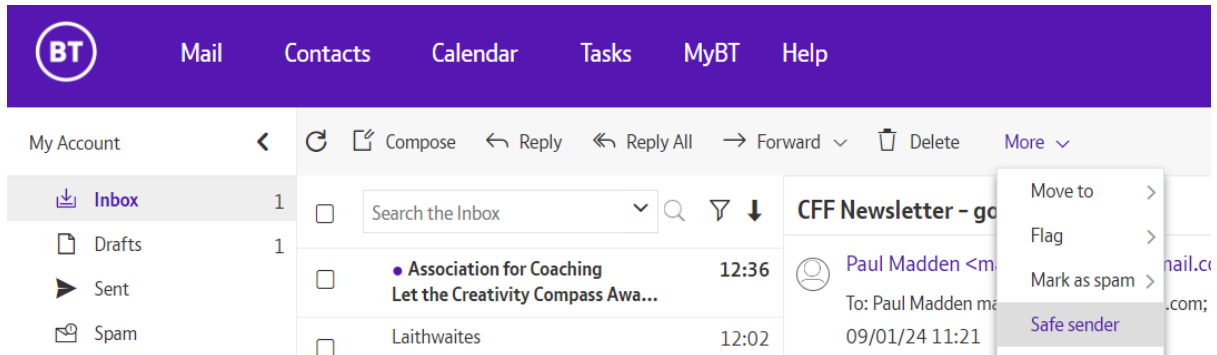
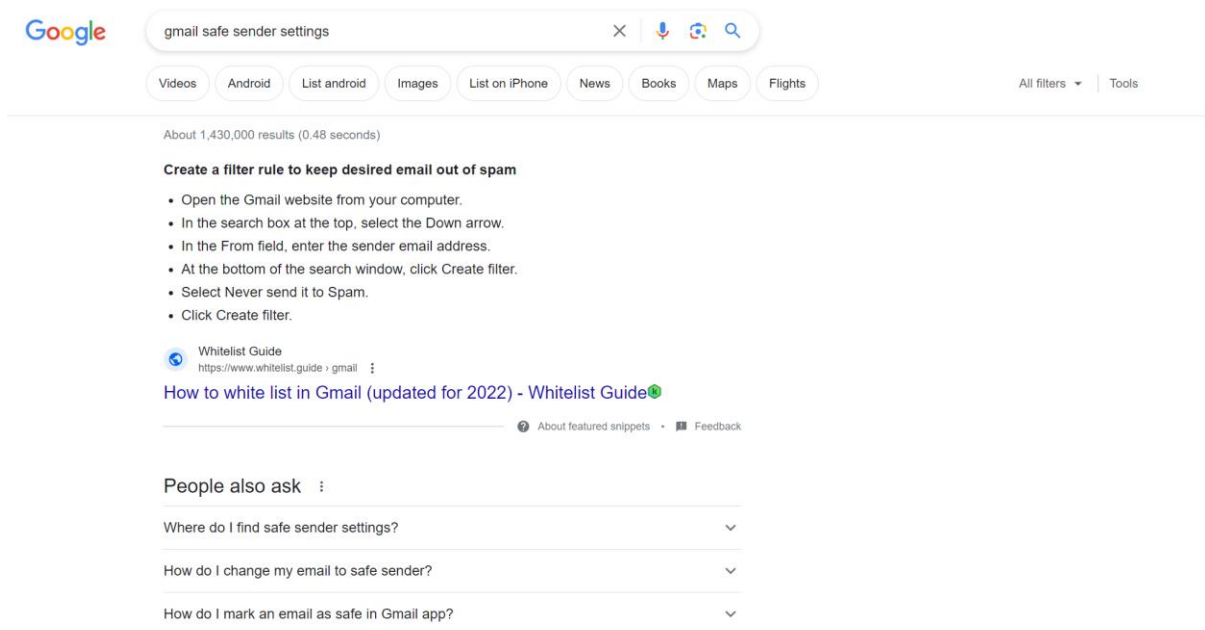


Whitelisting (making a known email address a 'safe sender')

1. In BT mail they have the Inbox open
2. Click Safe sender, (it's under the 'More' on a btmail box, see below)



Other email clients will have a similar option, Google your email provider, safe sender option e.g.



Hotmail, Microsoft (both Outlook and webmail) and other providers all have a way of capturing an email address as a safe sender